

# South Grayson Special Utility District

## Rate Schedule

*Rates Effective  
September 25<sup>th</sup>, 2023*

<u>Gallons</u>	<u>Rate in Dollars</u>
0	\$35.00
1 - 5,000	\$5.50 per thousand
5,001 - 10,000	\$6.50 per thousand
10,001 - 15,000	\$7.50 per thousand
15,001 - 20,000	\$8.50 per thousand
All above 20,000	\$11.00 per thousand

**\*Rates pro-rated for fractional consumption to the nearest ten gallon**

Installation fee: \$5800.00

Relocation Fee: \$400.00

Deposit: \$200.00

Late fee: 10%

Reactivation (non-payment) fee: \$45.00

Return Check fee: \$30.00

Reconnect fee: \$400.00

**1. DEPOSIT:**

A one-time fee of \$200.00 shall be charged for each service location.

**2. INSTALLATION CHARGE:**

A \$5,800.00 Fee shall be charged for each new meter installation. This fee is NON-REFUNDABLE.

**3. EXTRA EXPENSES:**

The customer must pay for extra expenses for meter hook-up, such as crossing a road or extra pipeline from the South Grayson Main Line, etc. The charge to install any meter that is transferred from one location to another is \$400.00. (These fees are NON-REFUNDABLE.)

**4. MONTHLY CHARGES:**

All customers of the South Grayson Special Utility District will pay at least the monthly minimum charge which is \$35.00. This applies to all customers whether the meter is in service or not. If the minimum charge is not paid each month, the amount will be subtracted from the original deposit. When the amount of the deposit is depleted, the service will be discontinued.

**5. REACTIVATION OF SERVICE:**

To reactivate a service connection that has been voluntarily or involuntarily turned back to SGSUD, there will be a fee of \$200.00 for deposit and a fee of \$400.00 to reinstate and update the service connection.

**6. DUE DATE & LATE FEE'S:**

Payment of SGSUD's monthly bill is due on the 10<sup>th</sup> of every month. We mail out bills on the 26<sup>th</sup> of every month. If you do not receive them by the 3<sup>rd</sup> you need to call our office at (903) 482-6231. There will be a 10% late fee added to the bills after the 10<sup>th</sup> of the month. Once assessed, these fees will not be reversed. If payment is not received by the 20<sup>th</sup> day of the month, service will be locked and discontinued. No late notices will be sent. A \$45.00 reconnect fee, plus full payment of the overall bill must be paid before the meter can be reconnected.

**7. PAYMENT TYPE:**

We accept Cash, Checks, Auto Bank Draft, E-checks, and Credit / Debit cards. (Draft, Credit / Debit cards only acceptable with monthly payments)

**8. ONLINE PORTAL:**

South Grayson SUD now offers a new online web portal for customers to access their accounts online and to pay their bills online. To access your account online go to [southgraysonwater.org](http://southgraysonwater.org) and click the link to sign up for the web portal.

**9. LEAKS ON CUSTOMER'S SIDE:**

Large bills, due to leak on the customer's side of the meter must be paid in full as any monthly bill.

**10. CUSTOMER FORMS:**

The following forms can be found online at [www.southgraysonwater.org](http://www.southgraysonwater.org) under **Forms & Reports:**

Bank Draft Authorization

Owner/Renter Agreement (Alternate Billing Agreement Form)

Bank Draft Discontinuance Form

E-Bill Authorization Form